JS 44 (Rev. 06/17)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

I. (a) PLAINTIFFS				DEFENDANTS	S .				
Damina Durham				DEFENDANTS Capital Academy and Sequel Youth and Family Services					
3855 Blair Mill Road, Unit 216 B, Horsham, PA 19044				1770 Mt. Ephraim Avenue 1131 Eagletree Lane Camden , NJ 08104 Huntsville, Alabama 35801					
(b) County of Residence of First Listed Plaintiff Montgomery				County of Residence of First Listed Defendant Camden					
(EXCEPT IN U.S. PLAINTIFF CASES)				(IN U.S. PLAINTIFF CASES ONLY)					
,				NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.					
				THE TRAC	T OF LAND	INVOLVED.			
(c) Attorneys (Firm Name, Address, and Telephone Number)				Attorneys (If Known))				
(c) Attornevs (Firm Name, Address, and Telephone Number) Bochetto & Lentz, P.C., Bryan R. Lentz, Esquire				- 100011050 (4) 22/2///					
6000 Sagemore D									
Mariton, New Jers	ey 08053								
II. BASIS OF JURISD	ICTION (Place on "X" in	One Roy Only)	III. CT	TIZENSHIP OF P	RINCIP	AL DADTIES	(Diago au "V" in	O 2	C 71
			III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff (For Diversity Cases Only) and One Box for Defendant)						
1 U.S. Government	U.S. Government				TF DEF			PTF	DEF
Lightiti	(U.S. Government	Not a Party)	Citize	n of This State) i 2X !	Incorporated or Proof Business In 1		3 4	0 4
7 2 110 Community Mr. 197 5									
☐ 2 U.S. Government Defendant	✓ 4 Diversity (Indicate Citizenship of Parties in Item III)			Citizen of Another State					
(Simonic Company) by I will in them III)				of Business In Another State					
				Citizen or Subject of a 3 3 Foreign Nation 6 6					
IV. NATURE OF SUIT	Place on "Y" in One Box O	ron	Foreign Country						
TV. NATURE OF SUIT (Place an "X" in One Box Only) Click here for: Nature of Suit Code Descriptions. CONTRACT TORTS FORFEITURE/PFNALTY BANKRUPTCY OTHER STATUTES									
110 Insurance	PERSONAL INJURY	PERSONAL INJURY		Drug Related Seizure		eal 28 USC 158	☐ 375 False Cl		
120 Marine	☐ 310 Airplane	☐ 365 Personal Injury -	l	of Property 21 USC 881	☐ 423 Wit	ndrawal	☐ 376 Qui Tan		
☐ 130 Miller Act ☐ 140 Negotiable Instrument	☐ 315 Airplane Product Liability	Product Liability 367 Health Care/	II 690	Other	281	USC 157	3729(a))		
☐ 150 Recovery of Overpayment	320 Assault, Libel &	Pharmaceutical			PROPE	RTYRIGHTS	☐ 400 State Re ☐ 410 Antitrus		nent
& Enforcement of Judgment		Personal Injury	1		☐ 820 Cop		☐ 430 Banks at		R
☐ 151 Medicare Act ☐ 152 Recovery of Defaulted	☐ 330 Federal Employers'	Product Liability	i		☐ 830 Pate		☐ 450 Commer		
Student Loans	Liability ☐ 340 Marine	☐ 368 Asbestos Personal Injury Product				nt - Abbreviated Drug Application	☐ 460 Deportat		ad and
(Excludes Veterans)	☐ 345 Marine Product	Liability			☐ 840 Trac			Organizati	
☐ 153 Recovery of Overpayment	Liability	PERSONAL PROPER		LABOR		SECURITY	480 Consume	er Credit	
of Veteran's Benefits 160 Stockholders' Suits	☐ 350 Motor Vehicle ☐ 355 Motor Vehicle	370 Other Fraud371 Truth in Lending	D 710	Fair Labor Standards Act	☐ 861 HIA	. (1395ff) k Lung (923)	☐ 490 Cable/Sa☐ 850 Securitie		distant
☐ 190 Other Contract	Product Liability	380 Other Personal	☐ 720	Labor/Management		C/DIWW (405(g))	Exchange		mues/
☐ 195 Contract Product Liability	☐ 360 Other Personal	Property Damage		Relations	☐ 864 SSII		☐ 890 Other St		tions
196 Franchise	Injury ☐ 362 Personal Injury -	☐ 385 Property Damage Product Liability		Railway Labor Act Family and Medical	□ 865 RSI	(405(g))	☐ 891 Agriculta ☐ 893 Environn		
-	Medical Malpractice		[5 /31	Leave Act	İ		☐ 895 Freedom		
RLAL PROPERTY	CIVIL RIGHTS	PRISONLR PETITION	-	Other Labor Litigation		AL PAY SUITS	Act		
☐ 210 Land Condemnation ☐ 220 Foreclosure	☐ 440 Other Civil Rights ☐ 441 Voting	Habeas Corpus: 1 463 Alien Detainee	191	Employee Retirement			896 Arbitratio		-
230 Rent Lease & Ejectment	442 Employment	☐ 510 Motions to Vacate	1	Income Security Act		etendant) Third Party	☐ 899 Administ	trative Pro-	
240 Torts to Land	443 Housing/	Sentence				JSC 7609	Agency I		cai oi
☐ 245 Tort Product Liability ☐ 290 All Other Real Property	Accommodations 445 Amer. w/Disabilities -	530 General		71 G . P. T.				☐ 950 Constitutionality of	
D 250 All Other Real Property	Employment	☐ 535 Death Penalty Other:	□ 462	IMMIGRATION Naturalization Application	1		State Stat	utes	
	1 446 Amer. w/Disabilities -	540 Mandamus & Other		Other Immigration					
	Other	☐ 550 Civil Rights	i	Actions					
	☐ 448 Education	☐ 555 Prison Condition☐ 560 Civil Detainee -							
		Conditions of	j						
		Confinement					<u> </u>		
V. ORIGIN (Place an "X" in	One Box Only)								
			4 Reinst		rred from	☐ 6 Multidistri		Multidist	rict
Proceeding Stat	æ Court .	Appellate Court	Reope	ned Another (specify)	r District	Litigation Transfer		Litigation Direct File	1-
	Cite the U.S. Civil Sta	tute under which you are	filing (Da	not cita lurisdictional state	utes unless di			Juect Phe	
VI. CAUSE OF ACTIO	I Diversify instending	ion: 28 U.S.C.§1332	(a), Co	nscientious Employ	ee Prote	ction Act: N.J.S	.A.§ 34:19-1	. et sec	١.
VI. CAUSE OF ACTIO	Brief description of ca	use:		-	-				
THE PROTECTION TO	Unlawful Termina	tion under the Cons							
VII. REQUESTED IN		IS A CLASS ACTION	in O	MANDS CCESS of \$150,0	nnn ^C	HECK YES only i		complain	t:
COMPLAINT:	UNDER RULE 23	3, F.R.Cv.P.	111 67	(CESS OF # 150,	000 1	URY DEMAND:	X Yes	□No	
VIII. RELATED CASE									
IF ANY (See instructions): JUDGEDOCKET NUMBER									
DATE SIGNATURE OF ATTORNEY OF RECORD									
02/13/2018									
FOR OFFICE USE ONLY		0-1		7					
	Ov 12 Im								
RECEIPT # AM	OUNT	APPLYING IFP		JUDGE		MAG. JUDO	GE .		

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT AT NEW JERSEY **CAMDEN VICINAGE**

DAMINA DURHAM

3855 Blair Mill Road, Unit 216B **CIVIL ACTION**

Horsham, Pennsylvania 19044

Plaintiff,

No.

v.

CAPITAL ACADEMY

1770 Mt. Ephraim Avenue Camden, New Jersey 08104

COMPLAINT AND JURY DEMAND

and

SEQUEL YOUTH AND FAMILY **SERVICES**

1131 Eagletree Lane Huntsville, Alabama 35801

Defendants.

CIVIL ACTION COMPLAINT

AND NOW, comes Plaintiff, Damina Durham ("Durham" or "Plaintiff"), by and through undersigned counsel, Bochetto & Lentz, P.C., in support of her Complaint against Defendants, Capital Academy ("Capital" or the "Academy") and Sequel Youth and Family Services ("Sequel") (collectively "Defendants") and avers as follows:

I. **PARTIES**

- 1. Plaintiff, Damina Durham ("Durham") is an adult individual and former employee of the Defendant Capital Academy. Durham resides at 3855 Blair Mill Road, Unit 216B, Horsham, Pennsylvania 19044.
 - 2. Defendant, Capital Academy ("Capital" or the "Academy") is upon information

and belief a New Jersey company that owns and/or operates a residential treatment facility located at 1770 Mt. Ephraim Ave, Camden, New Jersey 08104.

- 3. Defendant, Sequel Youth and Family Services ("Sequel") is upon information and belief an Alabama company located at 1131 Eagletree Lane, Huntsville Alabama 35801.
- 4. Capital is an accredited Behavioral Health Care Organization, registered with the New Jersey Department of Children and Families as a Residential Child Care Facility and licensed for sixty (60) beds. (*See* Capital website attached hereto as **Exhibit "A"**).
 - 5. Capital houses, services, and/or treats juvenile offenders.
- 6. Upon information and belief, Capital receives payments from the United States Government in the form of Medicare and/or Medicaid.
- 7. Capital operates two facilities, a "secure facility" located at 1770 Mt. Ephraim Ave., Camden, New Jersey 08104, and a "community home" located at 1024 Collings Ave., Collingswood, New Jersey 08107.
- 8. Capital is listed as one of Sequels fifteen "Staff-Secure Residential Academies" operating under the corporate umbrella of Sequel on its website www.sequelyouthservices.com. (See Sequel website's "Contact Us" page attached hereto as **Exhibit "B"**).
- 9. Upon information and belief, Sequel owns, operates, and controls Capital and the employees of Sequel manage and direct the activity of Capital as well as the activities of the employees of Capital.
- 10. Similarly, Sequel's "Jobs" page lists job opportunities (295 total jobs) at other Sequel owned facilities throughout the country, including Capital. (*See* Sequel website's "Jobs" page attached hereto as **Exhibit "C"**).

II. VENUE AND JURISDICTION

11. This Court has jurisdiction over this action pursuant to 28 U.S.C. § 1332 as there is

complete diversity of citizenship between Plaintiff and all Defendants and the amount in controversy exceeds \$150,000 exclusive of interest and attorney's fees.

- 12. Venue is proper in this District pursuant to Title 28 of the United States Code, Section 1391 because Defendants own and operate a facility in Camden County, New Jersey at 1770 Mt. Ephraim Avenue, Camden, New Jersey 08104, Plaintiff worked at Defendants' New Jersey location, and the "operative facts" giving rise to Plaintiff's claim occurred in New Jersey.
- 13. Defendant Sequel has sufficient minimum contacts with the state of New Jersey based on its control of the employees, management, and operations of Capital.
- 14. No other forum would be more convenient for the parties and witnesses to litigate this action.

III. <u>FACTUAL ALLEGATIONS</u>

- 15. Durham has a master's degree in human service with a concentration in counseling.
- 16. Durham was first hired by Capital, in June of 2015 as a mental health clinician and told that she had three years to become a licensed Practical Counselor to stay in that position.
- 17. In or about mid-May of 2016, Durham was notified that she would need to be licensed as a licensed professional counselor ("LPC") by June 1, 2016 to stay in her role—two years sooner than she was originally given to obtain the license.
- 18. Because tests to become a LPC are only offered several times of year, it was impossible for Durham to become an LPC in only one month.
- 19. Durham's direct supervisor, Edward Beatty ("Beatty") suggested that she consider transitioning to a Quality Assurance position because the Quality Assurance Manager, Rayna Anderson ("Anderson") had resigned.
 - 20. In or about mid-June 2016, Durham transitioned to the role of Quality Assurance

Manager / HIPAA Compliance Officer ("QA").

- 21. During the transition, Durham worked during weekends with Anderson—who had already departed Capital—in order to learn the duties and responsibilities of the QA role.
- 22. Upon information and belief, Donald Christiano ("Christiano"), Executive Director of Capital, instructed Anderson not to train Durham on all of Anderson's responsibilities, in order to limit her access to company information.
- 23. As an example, Durham was not given access to financial information and other reports that Anderson had been responsible for while she was in the QA role.
- 24. After assuming the QA role, Durham was adamant about following rules and regulations and reported conduct which she believed was improper or unlawful.
- 25. Throughout her time as QA, until her termination in September of 2017, Durham consistently enforced the rules and regulations and fulfilled her obligations as a QA officer.
- 26. Upon information and belief, because of Durham's diligence and honesty, Defendants continued to exclude Durham from certain key aspects of Defendants' business, even though they were listed as QA duties on her job description.

Defendants Violated State Regulations by Filing False and Incomplete Incident Reports

- 27. Because they house and treat juveniles, Capital and Sequel are subject to strict reporting requirements designed prevent abuse and mistreatment.
- 28. Pursuant to New Jersey regulations for juvenile detention facilities, N.J.A.C. § 13:92, *et seq.*—which are outlined in the Manual of Standards for Juvenile Detention Facilities—incidents involving physical contact or injury require facilities to submit detailed and accurate incident reports.
 - 29. Incident reports are documented on the New Jersey Juvenile Justice Commission's

"Incident Report" form set forth in N.J.A.C. 13:92 Appendix A.

- 30. By way of limited example only:
 - a. For situations "requiring a juvenile's separation from the group and restriction to quarters, an incident report shall be processed and filed with the administration by the end of the shift. The report shall outline in detail the presenting circumstances." N.J.A.C. § 13:92-7.4(m)(3).
 - b. Death, injuries which may cause death or serious disability, and suicide attempts must be reported "as soon as practicable, but no later than within 24 hours of the occurrence." N.J.A.C. § 13:92-7.6(a)-(b).
 - c. Other incidents, "such as alleged sexual assaults by juveniles or staff, outbreaks of contagious disease, group disturbances involving four or more juveniles, or any situation that requires medical or mental health attention outside the facility for juveniles or staff ... shall be reported to the Commission within three days of the occurrence." N.J.A.C. § 13:92-7.6(d).
- 31. In addition to the incident reports described above, New Jersey regulations also require facilities to log and record information for certain other interactions with juveniles. By way of limited example:
 - a. When a juvenile is given medication. N.J.A.C. § 13:92-6.4.
 - b. When a juvenile is placed on a temporary restriction, removed from the group, or isolated. N.J.A.C. § 13:92-6.5.
 - c. When a juvenile is placed in a mechanical restraint, such as handcuffs, leather restrains, restraint chair or leg irons. N.J.A.C. § 13:92-6.6.
- 32. Importantly, "[p]hysical contact between staff and detained juveniles, either through acts of self-defense or the use of force to protect a juvenile from harming himself, herself or others, shall be immediately reported in writing to the administrator of the detention facility." N.J.A.C. § 13:92-7.3.
- 33. Capital must also comply with additional federal and/or state "quality of care" regulations set forth pursuant to 42 U.S. Code § 1396.

- 34. During Durham's tenure at Capital, there were several reportable incidents where Capital either did not report the incident or submitted reports that contained false information.
- 35. Durham made several complaints about the false and incomplete reporting, both in person and in writing, first to Beatty—Durham's supervisor in her initial clinician role—and later to the executive director, Christiano—Durham's supervisor in her QA role—as well as HR Manager Beverly Turner ("Turner").
- 36. Beatty personally complained to Christiano regarding Durham and Beatty's concerns that reportable incidents were being unreported and/or falsely reported.
- 37. Defendants took no action to address Durham's concerns or correct the issues that she brought to their attention.
- 38. Defendants acted knowingly and purposefully in not reporting and/or making false reports in violation of applicable laws and regulations.
- 39. Upon information and belief, Defendants instructed executives, namely Christano and another employee Glen Thomas ("Thomas") to coach staff and juveniles how to report incidents and what to say in the event that an investigation ensued.
- 40. There was a "NO SNITCHING" policy in effect at Capital, and staff would offer juveniles incentives to corroborate false narratives about reportable incidents.
- 41. Christiano was aware of the aforementioned conduct, practices, and policies, and was willfully indifferent and/or an active participant.
- 42. Among the incidents Durham became aware of, from the information provided by co-workers, is an incident involving the sexual assault of a juvenile resident by a counselor on staff at Capital.
 - 43. According to Durham's co-worker, the juvenile victim was promised an early

release from the facility if he denied the assault.

- 44. The practice of adjusting a juvenile's release date as a way to gain cooperation was well known and accepted by Capital's management, including Christiano.
- 45. The counselor who assaulted the juvenile was allowed to resign to avoid termination and the abuse was never accurately reported.

Sequel was Aware, Willfully Indifferent, and/or an Active Participant in Capital's Conduct

- 46. In or about the summer of 2016, one of Durham's colleagues attended a Sequel national conference where he spoke to an individual employed at Sequel's headquarters.
- 47. Her colleague relayed that he voiced his concerns to others at the conference about significant incidents at Capital which were unreported and/or reported falsely or inaccurately.
- 48. He also voiced concerns about the "NO SNITCHING" policy and staff's bribing juveniles to corroborate false narratives about reportable incidents.
- 49. In response, the Sequel employee stated that Sequel is aware that there are "issues" with Capital, but Sequel executives ignore the issues because it's such a huge money maker and profit center.
 - 50. Upon information and belief, Capital is one of Sequel's most profitable locations.
- 51. Upon information and belief, Sequel executives are aware of the conduct, practices and policies at Capital, but are willfully indifferent and/or active participants because Capital is a large profit center for Sequel.

Defendants Retaliated Against Durham for Reporting Unlawful Conduct

52. On or about July 25, 2017, Durham personally witnessed what she reasonably believed, from her experience at Capital, to be a staff "team leader" improperly restraining a juvenile. (*See* Durham's Incident Report attached hereto as **Exhibit "D"**).

- 53. Durham contacted Christiano to notify him about the conduct and to ensure that the incident was properly reported and logged.
 - 54. Unable to reach Christiano, Durham contacted the HR manager, Turner.
- 55. Turner instructed Durham to personally report the conduct to the Institutional Abuse Investigation Unit ("IAIU").
- 56. The IAIU is a child protective service unit that investigates allegations of child abuse and neglect in out-of-home settings such as foster homes, residential centers, schools, detention centers, etc. within the New Jersey Department of Children and Families.
- 57. Durham reported the conduct to the IAIU as well as the administrative team at Sequel's corporate headquarters in Alabama.
- 58. Several days after making the report, Durham became concerned because no one from IAIU had contacted her.
 - 59. Typically, IAIU investigates all such reports within twenty-four (24) hours.
- 60. Approximately three days after her initial report, Durham followed up with IAIU and was informed that an investigator had already been to the school the student attended, but had not come to the facility or contacted Durham for an interview.
- 61. This further perplexed Durham because, as an eye witness to the conduct and the source of the report, she was never notified that an IAIU investigator had been on site.
- 62. When Durham finally reached the IAIU investigator, Jorge Chang ("Chang"), it appeared that he had already made his decision about the conduct, without hearing her eyewitness account.
- 63. Moreover, Chang alluded to the "fact" that Durham was "disgruntled" because she was "demoted" from a mental health clinician to QA.

- 64. Durham's move from mental health clinician to QA was not a demotion, because her salary did not change, nor was she in any way disgruntled about the change in role, which occurred over one year before the incident she reported.
- 65. There was no way that Chang would know about Durham's "demotion" and/or supposedly "disgruntled" attitude, without someone from Capital making that representation during the investigation.
- 66. Upon information and belief, someone from Capital sought to undermine Durham's credibility by characterizing Durham as disgruntled and falsely representing that her actions were improperly motivated.
- 67. As a follow up to her report to Sequel's corporate headquarters, Durham was asked to participate in a conference call with Sequel corporate management and HR in Alabama.
- 68. The conference call which took place on August 1, 2017 included Sequel employees Sylvia Steger ("Steger"), Roy Day ("Day"), and Alex Britt ("Britt").
- 69. During the conference call, Durham again described in detail what she had witnessed on July 25, 2017.
- 70. She also relayed in detail her other concerns with Capital's incomplete and false reporting practices.
- 71. The next day, on August 2, 2017, Durham followed up with an email documenting her claims and concerns.
- 72. The email included evidence of the regulatory reporting infractions and evidence of what she believed to be harassment and/or retaliatory conduct toward Durham by the staff of Capital. (*See* Durham's August 2, 2017 Email attached hereto as **Exhibit "E"**).
 - 73. Durham made it clear that she believed the retaliation—which included placing a

screw in her tire—was in direct response to her reports and complaints. See Ex. E.

- 74. On or about August 3, 2017, in response to a written request for information from Sequel management, Durham prepared and submitted to Sequel an even more detailed report entitled Corporate Report Submission ("CRS") (*See* Durham's CRS attached hereto as **Exhibit** "**F**").
- 75. The CRS outlined the details of multiple regulatory violations and included exhibits, emails and citations to the specific regulations that were being violated. *See* Ex. F.
- 76. The CRS also restated the facts relating to the juvenile restraint that she witnessed on July 25, 2017 at Capital as well as her concerns about interference in and manipulation of the ensuing investigation. *See* Ex. F.
- 77. Despite Durham's participation in the internal investigation, the detailed reporting contained in her August 2, 2017 Email, and the CRS, neither Sequel nor Capital management took any steps to correct the infractions or protect Durham from retaliation.
- 78. Instead, a little over a month later, on September 7, 2017, Durham was called into a meeting with Christiano, Day, Britt, and Sequel Vice President Kenny Roberts—where she was terminated as an employee.
- 79. Christiano and the others did not characterize her departure as a termination. Instead, she was issued a notice that Capital was undergoing a reduction in force ("RIF") and a "restructure of the Administrative Department." (See RIF letter attached hereto as **Exhibit "G"**).
 - 80. The RIF was on Sequel letterhead. (See Ex. G).
 - 81. According to the RIF, Durham could either:
 - a. Accept a demotion from her salary of fifty-five thousand dollars (\$55,000) per year, to a part-time position in the restructured department, at a rate of \$14.45 per hour, for up to twenty-nine (29) hours per week amounting to a salary of less than twenty-two thousand

(\$22,000) dollars and making Durham ineligible for benefits; or

b. terminate her employment with Capital.

(See Ex. G).

- 82. Because of her personal financial obligations, the "offer" of a 50% cut in salary was not a viable option.
 - 83. Defendants knew that Durham could not accept such a drastic cut in her income.
 - 84. As a result, Durham had no choice but to decline the demotion and pay cut.
- 85. Durham was escorted from the building and terminated later that day, on September 7, 2017.
- 86. Despite claiming that the termination was part of a RIF, Capital hired several additional employees after Durham left.
- 87. The other employees terminated with Durham, as part of the RIF, had also complained about unlawful conduct at Capital.

COUNT I VIOLATION OF CONSCIENTIOUS EMPLOYEE PROTECTION ACT, "CEPA" N.J.S.A. §34:19-1 et. seq. (PLAINTIFF DAMINA DURHAM VS. DEFENDANTS CAPITAL ACADEMY AND SEQUEL YOUTH AND FAMILY SERVICES)

- 88. Plaintiff incorporates by reference herein all prior paragraphs as if fully set forth at length.
 - 89. At all times material hereto, Plaintiff was an employee of Defendant Capital.
- 90. At all times material hereto, Defendant Sequel owned, operated, and/or exercised control over Defendant Capital.
- 91. At all times material hereto, Defendant Sequel exercised control over and maintained an agency relationship with the management team of Defendant Capital.

- 92. At all times material hereto, the individuals referenced herein, including but not limited to: Edward Beatty, Donald Christiano, Glen Thomas, and Beverly Turner were agents and employees of the Defendants.
- 93. The individuals who made the decision to demote and/or terminate Plaintiff were agents and or under the control of Defendant Sequel.
- 94. On multiple occasions, Plaintiff objected to and reported unlawful and improper conduct at Capital.
- 95. On multiple occasions, Plaintiff reported unlawful and improper conduct to her superiors.
- 96. On multiple occasions, Plaintiff reported that she was the victim of retaliation as a result of her reporting and complaints about compliance.
- 97. Plaintiff has a reasonable basis to believe the truth of all of the allegations raised in this lawsuit.
- 98. As a direct and/or proximate result of Plaintiff's objection to Defendants' improper conduct and Plaintiff's reporting of the unlawful and improper conduct, Defendants retaliated against Plaintiff under the auspices of a RIF.
- 99. Specifically, Defendants unlawful and improper conduct was in violation of N.J.A.C. § 13:92, et seq.
- 100. Plaintiff specifically cited to state regulations that were being violated when she complained to management.
- 101. Moreover, upon information and belief, Defendants conduct is in violation of other local, state, and/or federal regulations promulgated pursuant to the "quality of care" provisions of 42 U.S. Code § 1396.

- 102. As a result of her objection to and reports of unlawful conduct, Durham is a protected employee under the New Jersey Conscientious Employee Protection Act ("CEPA"), N.J.S.A. §34:19-1 *et. seq.*
- 103. Specifically, N.J.S.A. § 34:19-3 provides in relevant part, that a protected employee is one who:
 - a. Discloses, or threatens to disclose to a supervisor or to a public body an activity, policy or practice of the employer, or another employer, with whom there is a business relationship, that the employee reasonably believes:
 - 1) is in violation of a law, or a rule or regulation promulgated pursuant to law, including any violation involving deception of, or misrepresentation to, any shareholder, investor, client, patient, customer, employee, former employee, retiree or pensioner of the employer or any governmental entity, or, in the case of an employee who is a licensed or certified health care professional, reasonably believes constitutes improper quality of patient care; or ...
 - c. Objects to, or refuses to participate in any activity, policy or practice which the employee reasonably believes:
 - is in violation of a law, or a rule or regulation promulgated pursuant to law, including any violation involving deception of, or misrepresentation to, any shareholder, investor, client, patient, customer, employee, former employee, retiree or pensioner of the employer or any governmental entity, or, if the employee is a licensed or certified health care professional, constitutes improper quality of patient care;

N.J.S.A. § 34:19-3 (emphasis added).

- 104. Durham made multiple complaints to her superiors and objected to Defendants' unlawful and improper conduct as set forth above.
- 105. Moreover, in or about July 25, 2017, after Durham personally witnessed an incident wherein she believed that a juvenile was treated in violation of applicable laws.
 - 106. Because she personally witnessed the incident, because of her concern that

Defendants would not properly document the incident, and because Defendants have previously failed to take any action in response to her prior complaints, Plaintiff reported the incident to the IAIU.

- 107. Plaintiff also complained about Defendants' general practice of violating specific New Jersey regulations and informed management that she was the victim of retaliation.
- 108. Because of her reports, Defendants retaliated against Plaintiff by giving her two inferior options, either accept a demotion—cutting her salary in less than half and eliminating her benefits—or be terminated.
- 109. Defendants, with malice or willful or wanton disregard of Plaintiff's rights, have taken the aforementioned retaliatory action(s) against Durham in violation of N.J.S.A. §34:19-3 *et. seq.*
- 110. Plaintiff's repeated reports to superiors regarding unlawful and improper actions were determinative factors in Defendants' decision to demote and/or terminate her.
- 111. Additionally, Defendants' conduct justifies punitive damages pursuant to N.J.S.A. §34:19-5 which states that:

[T]he court or jury may order: the assessment of a civil fine ...; punitive damages; or both a civil fine and punitive damages. In determining the amount of punitive damages, the court or jury shall consider not only the amount of compensatory damages awarded to the employee, but also the amount of all damages caused to shareholders, investors, clients, patients, customers, employees, former employees, retirees or pensioners of the employer, or to the public or any governmental entity, by the activities, policies or practices of the employer which the employee disclosed, threatened to disclose, provided testimony regarding, objected to, or refused to participate in.

N.J.S.A. §34:19-5

- 112. Upon information and belief, Defendants' management and executive level employees knew about Plaintiff's reports, ignored her reports, actively participated in the conduct, knew that the conduct referenced herein was unlawful, but nonetheless directed Defendants' employees to engage in the conduct in the interest of profitability and to avoid scrutiny by governmental bodies and regulatory agencies.
- 113. Upon information and belief, Defendants' conduct was fraudulent, unlawful, detrimental to juvenile safety, a violation of federal and state law, and/or a violation of regulatory standards as well as Defendants' duties to its juvenile patients/residents.
- 114. Despite Plaintiff repeatedly voicing her concerns and objecting to the conduct referenced herein, Defendants' upper management and executive level employees were willfully indifferent to Plaintiff's concerns and continued to engage in the unlawful conduct nonetheless.
- 115. Further, upon information and belief, Defendant Sequel's executive level employees stood to financially benefit from ignoring the conduct occurring at Defendant Capital.
- 116. Upon information and belief, Defendants' executive level employees approved adverse action against the Plaintiff, in part, because her complaints would raise additional scrutiny by government bodies and/or regulatory agencies.
- 117. Accordingly, Defendants' conduct was particularly egregious because it involved willful indifference and actual participation by Defendants' executive level employees.
- 118. As a direct and proximate result of Defendants' knowing violation of Durham's rights under CEPA, Plaintiff has sustained severe emotional distress, humiliation, embarrassment, mental anguish, loss of personal dignity, loss of wages, and other economic losses.

WHEREFORE, Plaintiff Damina Durham demands judgment in excess of \$150,000 against Defendants Capital Academy and Sequel Youth and Family Services for the following:

- a) For compensatory damages, plus reinstatement and payment of back and future wages and benefits.
- b) For statutory damages pursuant to CEPA, N.J.S.A. §34:19-1, et. seq.
- c) For punitive damages pursuant to CEPA, N.J.S.A. §34:19-1, et. seq.
- d) For reasonable attorney fees and costs of suit pursuant to the fee shifting provisions of CEPA, N.J.S.A. §34:19-1, et seq.
- e) For such other and further relief as the court may deem just and equitable.

JURY TRIAL DEMAND

Trial by a 12-member jury is hereby demanded on all issues.

BOCHETTO & LENTZ, P.C.

Date: February 35."423:

By: /s/ Bryan R. Lentz

Bryan Lentz, Esquire Anton Kaminsky, Esquire (NJ I.D.: 029621993, 211632016) 6000 Sagemore Drive, Suite 6301 Marlton, New Jersey 08053 (856) 722-9595 (856) 722-5511 fax

<u>blentz@bochettoandlentz.com</u> <u>akaminsky@bochettoandlentz.com</u>